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(54) **OUTPUT MANAGEMENT DEVICE, OUTPUT MANAGEMENT SYSTEM, AND OUTPUT MANAGEMENT METHOD**

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(57) **ABSTRACT**

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An output management device including: an acquiring unit that acquires a list of output data; a storage unit that stores sharing information of the data storage device; a first judgment unit that judges a state of a first output control device; a second judgment unit that judges the state of the second output control devices, when judged that the first output control device is not working and the data storage device is shared with the first and second output control device, and a setting unit that sets the output data possible to output when the first judgment unit judged that the first output control device is working or the second judgment unit judged that at least one of the second output control devices is working, and sets the output data impossible to output when the second judgment unit judged that all the second output control devices are not working.

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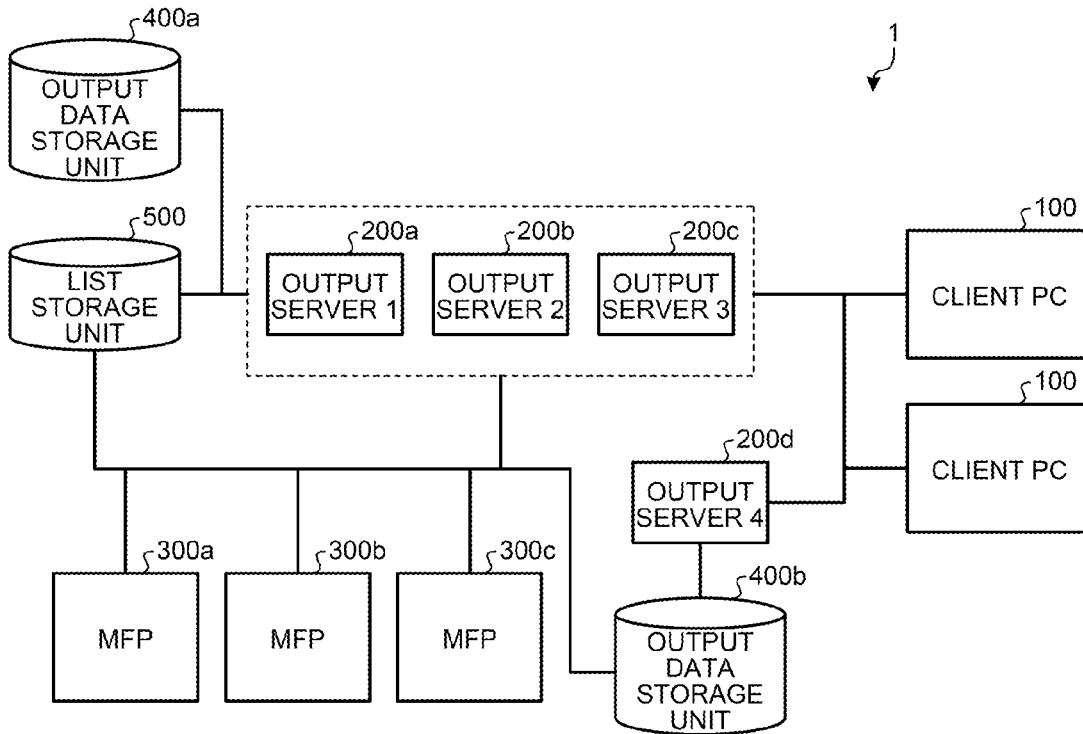


FIG.1

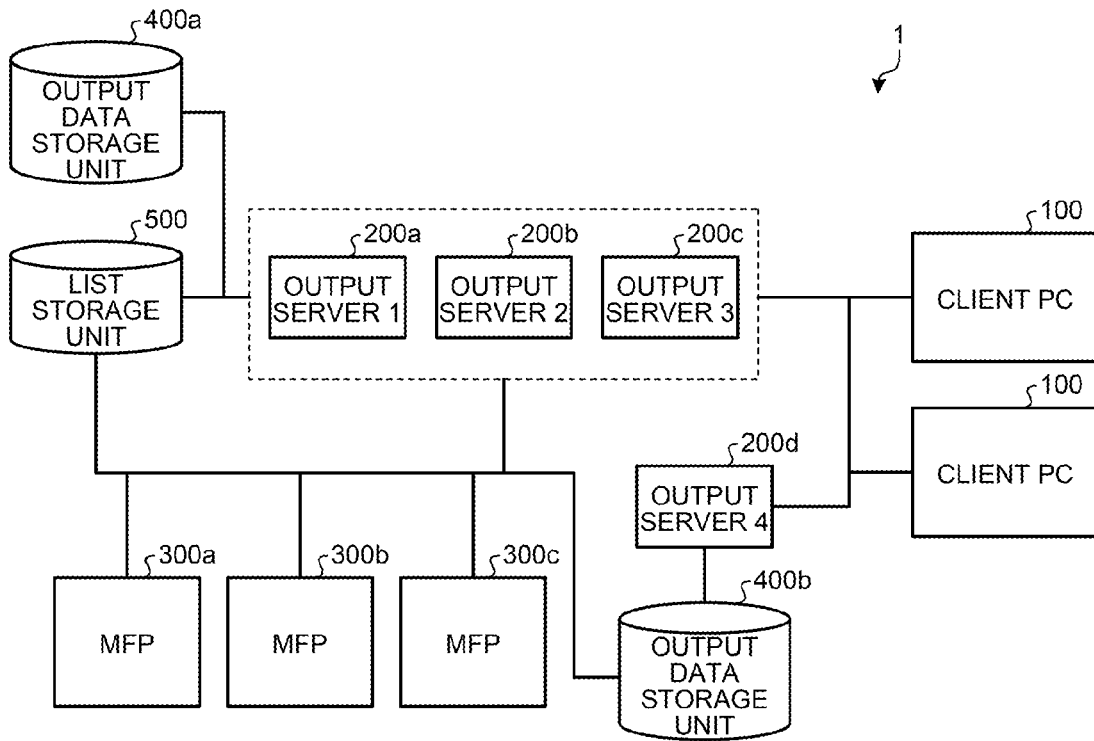


FIG.2

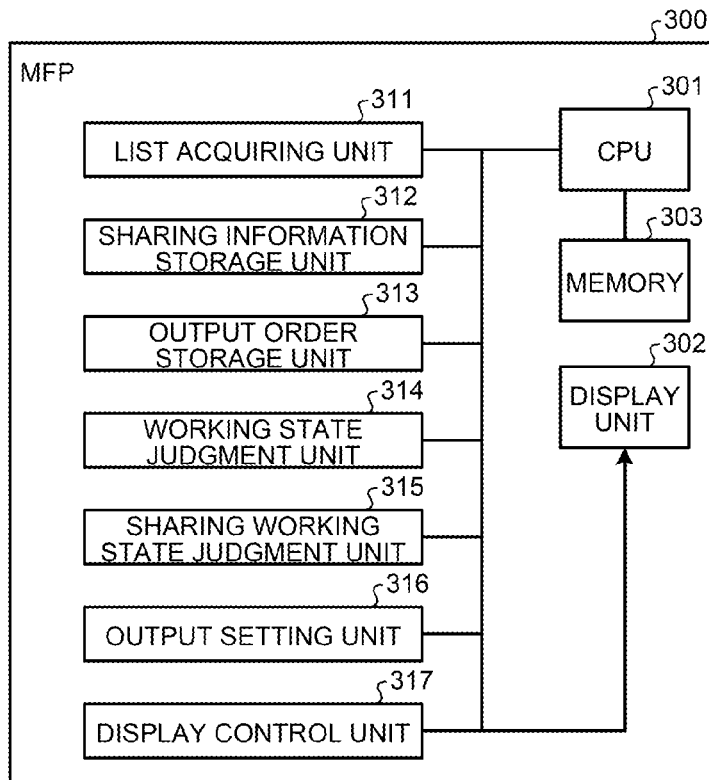


FIG.3

JOB ID	USER ID	PRINT SETTING INFORMATION	SPECIFIED OUTPUT SERVER INFORMATION
1	A	DUPLEX PRINTING	OUTPUT SERVER 1
2	A	SINGLE SIDED-PRINTING	OUTPUT SERVER 2
3	A	SINGLE SIDED-PRINTING	OUTPUT SERVER 3
4	A	SINGLE SIDED-PRINTING	OUTPUT SERVER 4

FIG.4

ORDER LIST  
 1 OUTPUT SERVER 1  
 2 OUTPUT SERVER 2  
 3 OUTPUT SERVER 3

FIG.5

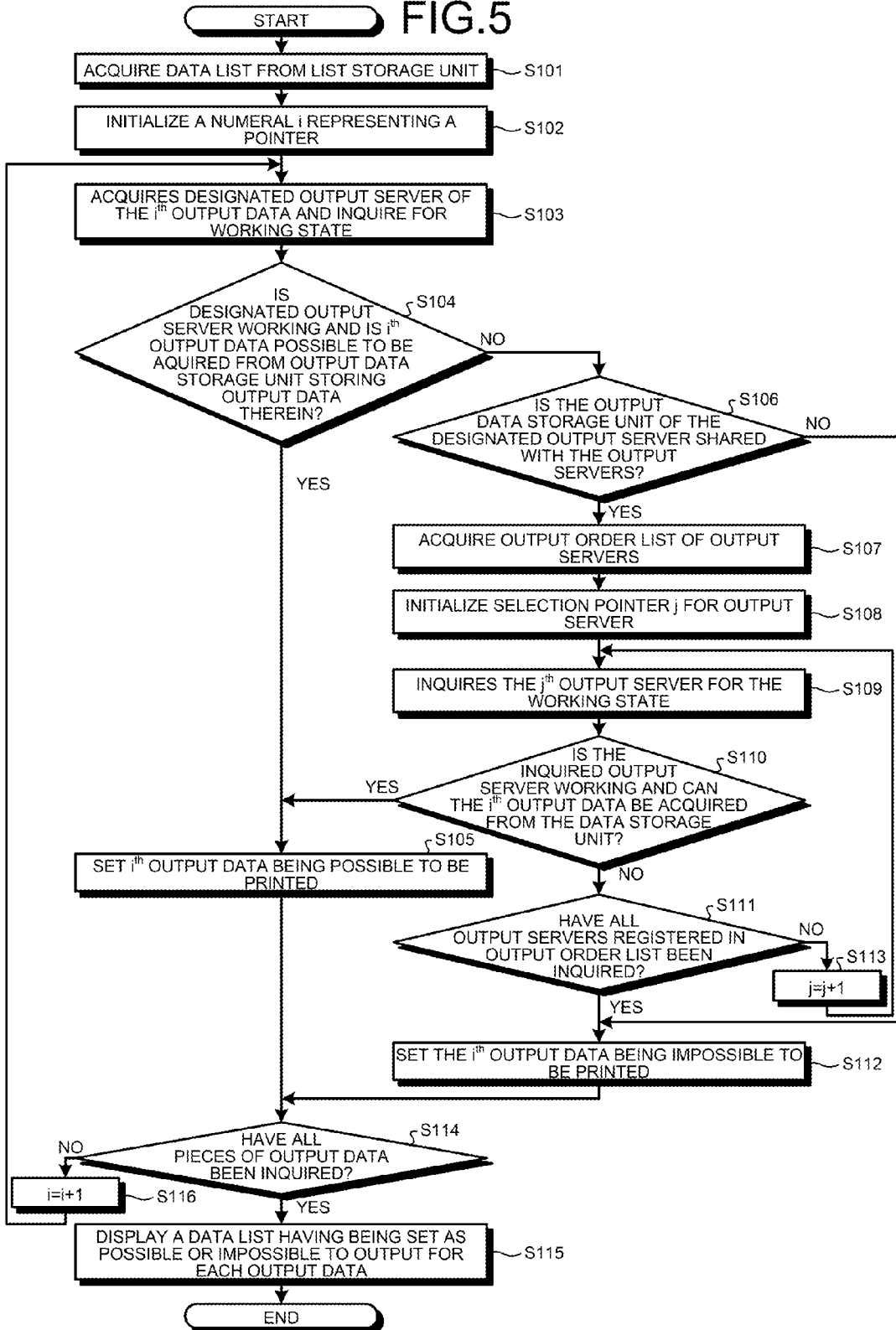


FIG.6A

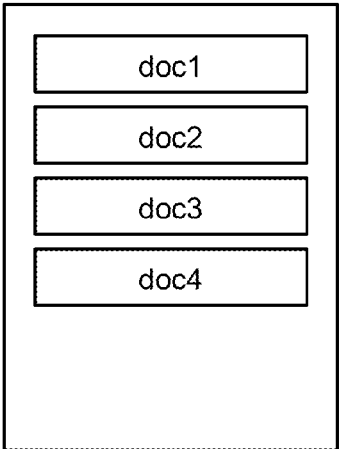


FIG.6B

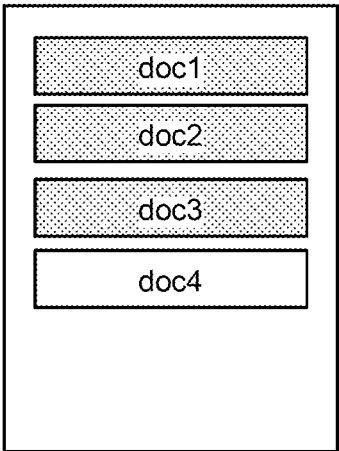


FIG.6C

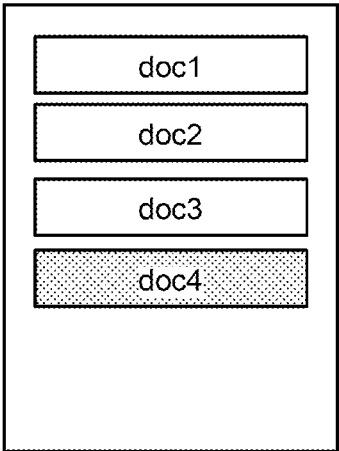


FIG. 7

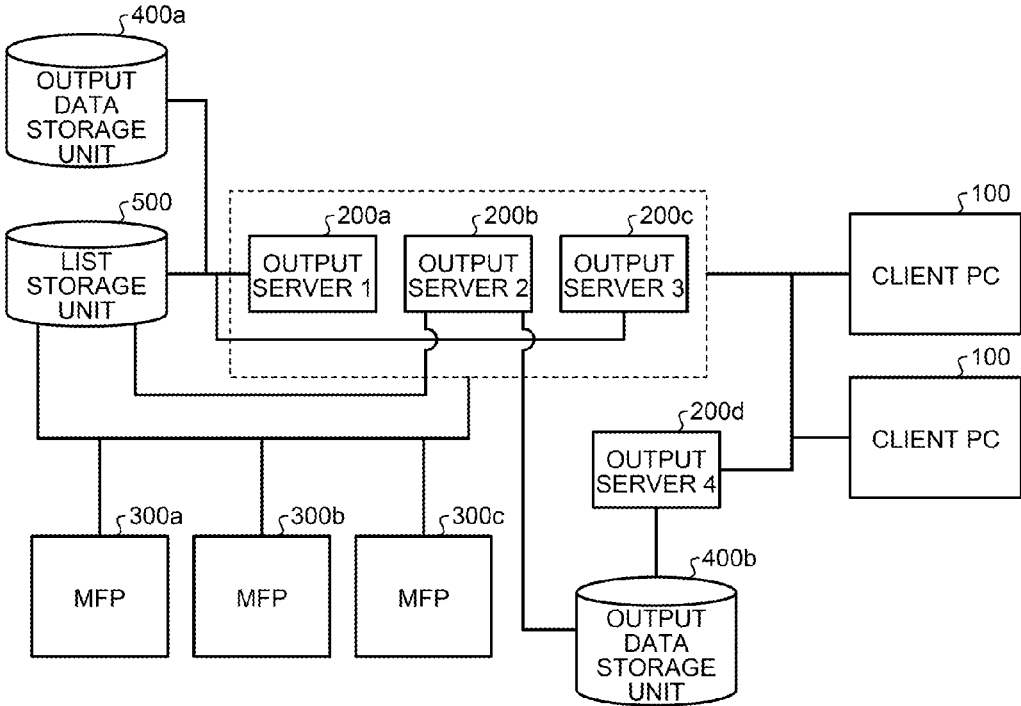


FIG.8A

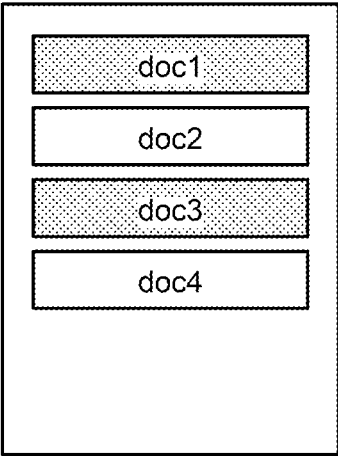
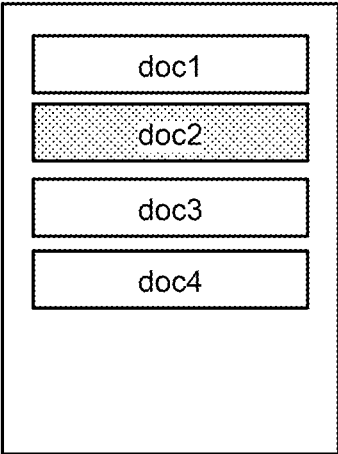


FIG.8B



## OUTPUT MANAGEMENT DEVICE, OUTPUT MANAGEMENT SYSTEM, AND OUTPUT MANAGEMENT METHOD

### TECHNICAL FIELD

[0001] The present invention relates to an output management device, an output management system, and an output management method.

### BACKGROUND ART

[0002] Conventionally, there were pull print systems that do not promptly output data that are instructed to be output by a client terminal from a multifunction peripheral (MFP) or a printer, but temporarily store the output data in a print server or the like for controlling output and perform printing later. In the pull print systems, with an ID card, password authentication, and the like, a user logs in the desired MFP to perform printing and selects desired data from among data list that is displayed after login. Then, the selected data is printed out from the MFP.

[0003] In such pull print systems, in addition to the data output, pieces of information (hereinafter, referred to as “core information”) such as a unique ID, a print job name, a user name, and a print attribute of output data are stored in the print server. The MFP acquires a data list that is generated by core information and displays the data list.

[0004] The output data and the core information are stored not in the print server but in another storage device such as a hard disk, and the information can be read out from and written into the storage device from another print server. In this configuration, the data stored in the storages are managed in an integrated manner. As a result, an administrator advantageously can easily change storages of the core information.

[0005] When the print server and the data storage device are configured as different hardware units as described above, for example, if the print server is suspended and the storage device storing the core information is operating, although the MFP can acquire and display the data list, the MFP actually fails to perform printing. In this case, it is difficult for the user of the MFP to recognize the fact that the MFP cannot perform printing because the MFP displays the data list. That leads decreasing of an entire efficiency of the printing system.

[0006] The present invention has been made in view of the above-mentioned circumstances and an object thereof is to provide an output management device that can suppress decreasing of the entire efficiency of the printing system.

### DISCLOSURE OF INVENTION

[0007] According to an aspect to the present invention, an output management device connected to at least one of output control devices that receive output data transmitted from a terminal and perform output processing of the output data, and at least one of a data storage devices connected to the output control device is provided. The output management device includes: an acquiring unit that acquires a data list as a list of the output data stored in either the data storage device; a storage unit that stores therein sharing information indicating the output control devices sharing either the data storage device; a first judgment unit that judges an working state of a first output control device designated as an output destination of the output data for each piece of the output data contained in the acquired data list; a second judgment unit that judges the working state of each of the second output control devices,

when it has been judged that the first output control device is not working and the data storage device is shared with the first output control device and second output control device, and a setting unit that sets the output data being possible to output when the first judgment unit has judged that the first output control device is working or the second judgment unit has judged that at least one of the second output control devices is working, and sets the output data being impossible to output when the second judgment unit has judged that all the second output control devices are not working.

### BRIEF DESCRIPTION OF DRAWINGS

[0008] FIG. 1 is a schematic block diagram illustrating an output management system in an embodiment of the present invention;

[0009] FIG. 2 is a schematic diagram illustrating the output management system mounted on an MFP in the embodiment;

[0010] FIG. 3 is an example of a data list in the embodiment;

[0011] FIG. 4 is an example of an order list in the embodiment;

[0012] FIG. 5 is an exemplary flowchart illustrating processing of determining a display mode of the data list on the MFP in the embodiment;

[0013] FIG. 6A is an example of the display mode of the data list in the embodiment;

[0014] FIG. 6B is other example of the display mode of the data list in the embodiment;

[0015] FIG. 6C is still other example of the display mode of the data list in the embodiment;

[0016] FIG. 7 is a block diagram illustrating an output management system in an alternative embodiment of the present invention;

[0017] FIG. 8A is an example of the display mode of a data list in the second embodiment; and

[0018] FIG. 8B is a view illustrating another example of the display mode of the data list in the second embodiment.

### BEST MODE(S) FOR CARRYING OUT THE INVENTION

[0019] In the following, some embodiments of an output management device are described with reference to the accompanying drawings.

[0020] FIG. 1 shows an example configuration of an output management system including an output management device according to an embodiment. In the embodiment, the output management system 1 includes client PCs 100, output servers (200a, 200b, 200c, 200d) as output control devices, MFPs (300a, 300b, 300c), output data storage units (400a, 400b), and a list storage unit 500. It should be noted that the output data storage unit (400a, 400b) and the list storage unit 500 may be mounted on the same hardware.

[0021] In a pull print system, a user designates one of the output servers (200a, 200b, 200c, 200d) to transmit from the client PC 100 data to be printed out the MFP. The transmitted data to be printed is stored in the data storage units (400a, 400b) that have been associated with the output servers (200a, 200b, 200c, 200d). In the embodiment, the storage areas of data to be printed in the output servers (200a, 200b, 200c) are set to the output data storage unit 400a, and the storage area of output data in the output server 200d is set to the output data storage unit 400b. The output servers (200a, 200b, 200c)



share the output data storage unit **400a**. Note that an administrator of the system can change the setting manually.

[0022] Each output servers (**200a, 200b, 200c, 200d**) stores core information, for example a unique ID, a print job name, a user name, print attribute information, and the like, in the list storage unit **500**. When printing the data, the user can log in one of the MFPs (**300a, 300b, 300c**) by using an IC card, for example. The MFPs (**300a, 300b, 300c**) acquire, from the list storage unit **500**, a data list which is the list of the corresponding output data based on the user name of the user that has been acquired at the login. The MFPs thereafter display the data list on a display unit.

[0023] Next, a functional configuration of the MFP **300** is described with reference to FIG. 2. As illustrated in FIG. 2, the MFP **300** includes a central processing unit (CPU) **301**, a display unit **302**, a memory **303**, a list acquiring unit **311**, a sharing information storage unit **312**, an output order storage unit **313**, an working state judgment unit **314**, a sharing working state judgment unit **315**, an output setting unit **316**, and a display control unit **317**. The CPU **301** reads out the respective functions of the sharing information storage unit **312**, the working state judgment unit **314**, the sharing working state judgment unit **315**, the output setting unit **316**, and the display control unit **317** and executes them to operate on the memory **303**.

[0024] The list acquiring unit **311** acquires a data list of output data from the list storage unit **500** via a network. The list acquiring unit **311** may acquire a list of all pieces of output data indicated by core information that are stored in the list storage unit **500**. Alternatively, the list acquiring unit **311** may acquire only a list of output data containing the name of user who is logging in the MFP **300**. FIG. 3 shows an example of the acquired data list. As illustrated in FIG. 3, the data list contains job IDs, user IDs, pieces of print setting information, and pieces of designated output server information. The job ID is an ID assigned to the output data when the user transmits an output direction from the client PC **100**. The user ID is to identify the user who has transmitted the output data from the client PC **100**. The print setting information indicates print conditions such as duplex printing/single sided-printing, the number of sheets to be printed, and specification of layout. The designated output server information indicates any one of the output servers (**200a, 200b, 200c, 200d**) designated when the user transmits the output data from the PC **100**. The display control unit **317** controls to display the acquired data list on the display unit **302**.

[0025] The sharing information storage unit **312** stores therein information indicating which output servers (**200a, 200b, 200c, 200d**) share the output data storage units (**400a, 400b**). In the embodiment, the sharing information storage unit **312** stores therein information indicating that the output servers (**200a, 200b, 200c**) share the output data storage unit **400a**. The administrator of the system may manually update the share information stored in the sharing information storage unit **312**.

[0026] The output order storage unit **313** stores therein the order of the output servers (**200a, 200b, 200c**) to which the user transmits the output command from the MFPs (**300a, 300b, 300c**) at the time of printing. Note that the output servers (**200a, 200b, 200c**) store the same output data storage unit **400a** as stored in the sharing information storage unit **312**. It should be noted that the stored transmission order is information to be used for determining the order of designating the output servers (**200a, 200b, 200c, 200d**) to alterna-

tively perform output processing when the designated output server contained in the above-mentioned core information is not working. FIG. 4 shows an example of the order list of the MFP. In the order list illustrated in FIG. 4, an output server **1** has the highest priority and an output server **3** has the lowest priority.

[0027] The working state judgment unit **314** judges whether the output server (**200a, 200b, 200c, 200d**) designated as the designated output server of the output data existing in the acquired data list is working or not. For example, a method can be employed, in which the working state judgment unit **314** transmits a signal to the output server (**200a, 200b, 200c, 200d**) and judges whether it receives a return signal within a predetermined time or not. When pieces of output data are present in the data list, the working state judgment unit **314** judges the working state of the designated output server for each data.

[0028] When the working state judgment unit **314** has determined that the designated output server is not working, the sharing working state judgment unit **315** judges the working states of the output servers in order according to the priority indicated in the order list, from among the output servers (**200a, 200b, 200c, 200d**) that share the output data storage unit (**400a, 400b**) being stored in the sharing information storage unit **312**.

[0029] When at least any one of the judged output servers has been determined to be in the working state as results of judges by the working state judgment unit **314** and the sharing working state judgment unit **315**, the output setting unit **316** sets the output data to be capable of being output. On the other hand, when the working state judgment unit **314** and the sharing working state judgment unit **315** have determined that all the output servers (**200a, 200b, 200c, 200d**) are not working, the output setting unit **316** sets the output data to be incapable of being output.

[0030] There may be the case where even if the output servers (**200a, 200b, 200c, 200d**) are working, the output data storage units (**400a, 400b**) are shutdown and the output data to be printed cannot be acquired by the output servers. There may be also the case where the selected data is not stored in at least one of the output data storage units (**400a, 400b**) as an inquiry destination. If at least one of the output servers (**200a, 200b, 200c, 200d**) receives a notification indicating that the working state thereof is to be judged by the working state judgment unit **314** or the sharing working state judgment unit **315**, at least one of the output server (**200a, 200b, 200c, 200d**) inquires at least one of the output data storage units (**400a, 400b**) as the data storage area for the selected output data at the time of the judgment and judges whether at least one of the output data storage units (**400a, 400b**) is working or not. Note that the data storage area of each output servers (**200a, 200b, 200c, 200d**) is set to the output data storage unit (**400a, 400b**) previously.

[0031] When either the output data storage unit (**400a, 400b**) is working, the output data storage unit (**400a, 400b**) gives a response whether the output server (**200a, 200b, 200c, 200d**) can acquire the selected output data or not. When at least one of the output servers (**200a, 200b, 200c, 200d**) has not received the response from the output data storage unit (**400a, 400b**) or has received a response indicating that the selected output data is not stored, at least one of the output servers (**200a, 200b, 200c, 200d**) transmits information that the output servers cannot acquire the output data, to the working state judgment unit **314** and the sharing working state

judgment unit **315** that have been inquired, even if the output server (**200a**, **200b**, **200c**, **200d**) is working. Also in this case, the output setting unit **316** sets the output data being impossible to output.

[**0032**] The display control unit **317** controls a display form or manner of a screen on the display unit **302**. Furthermore, the display control unit **317** displays a data list reflecting settings made by the output setting unit **316**, for each output data indicating possible or impossible to output. Specifically, the output data that has been set as impossible to output is displayed so as to disable user to select the output data, for example, with dark color on the display, while the output data that has been set as possible to output is displayed so as to enable user to select the output data with common color on the display. FIG. 6A to FIG. 6C show an example of the display form or manner of the data list. In the embodiment, pieces of data of doc **1** to doc **4** respectively correspond to job IDs **1** to **4** illustrated in FIG. 3.

[**0033**] FIG. 6A illustrates that all of output data are possible to output. In this case, the state is shown below. All pieces of output data are able to be printed.

1. At least one of the output servers (**200a**, **200b**, **200c**) is working.
2. The output server **200d** is working.
3. The output data storage units (**400a**, **400b**) are working, and the pieces of selected output data are present in the corresponding output data storage units (**400a**, **400b**).

[**0034**] FIG. 6B illustrates that the doc **1** to doc **3** are impossible to output and the doc **4** is possible to output among the pieces of output data. In this case, the state is shown below. Only the output data of the doc **4** is able to be printed.

1. All the output servers (**200a**, **200b**, **200c**) are not working, the output data storage unit **400a** is not working, or none of output data of the doc **1** to doc **3** are stored in the output data storage unit **400a**.
2. The output server **200d** is working and the output data storage unit **400b** is working.

[**0035**] FIG. 6C illustrates that the doc **1** to doc **3** are possible to output and the doc **4** is impossible to output among the pieces of output data. In this case, the state is shown below. The pieces of output data of the doc **1** to doc **3** are able to be printed.

1. At least one of the output servers (**200a**, **200b**, **200c**) is working and the output data storage unit **400a** is working.
2. The output server **200d** is not working, the output data storage unit **400b** is not working, or the doc **4** is not stored in the output data storage unit **400b**.

[**0036**] Next, a flow of processing of determining the display form of the data list on the MFP **300** is described with reference to FIG. 5. The processing is started from the time when the user has logged in the MFP **300** to perform printing. The list acquiring unit **311** of the MFP **300** receives core information of the output data transmitted by the user from the list storage unit **500** and acquires the data list (Step **S101**). Then, a numeral *i*, which represents a pointer, is initialized (Step **S102**). Here, the numeral *i* is the pointer indicating the output data contained in the acquired data list and is an integer that satisfies with condition of  $0 < i \leq \text{the number of data contained in the data list}$ .

[**0037**] Subsequently, the working state judgment unit **314** acquires the designated output server of the *i*th output data from the core information and inquires the output server for the working state thereof (Step **S103**). The working state judgment unit **314** judges whether the designated output

server is working or not. The *i*th output data can be acquired from the output data storage unit (**400a**, **400b**) storing the output data therein based on the response from the inquired output server (Step **S104**).

[**0038**] When it is determined that the designated output server is working and the *i*th output data can be acquired from the data storage unit (**400a**, **400b**) (i.e., Yes at Step **S104**), the output setting unit **316** sets the *i*th output data being possible to be printed (Step **S105**). On the other hand, when it is determined that the designated output server is not working or the *i*th output data cannot be acquired from the data storage unit (**400a**, **400b**) (i.e., No at Step **S104**), the sharing working state judgment unit **315** judges whether the output data storage unit (**400a**, **400b**) of the designated output server is shared with either the output servers (**200a**, **200b**, **200c**, **200d**) or not, from the sharing information storage unit **312** (Step **S106**).

[**0039**] When it is determined that the output data storage unit (**400a**, **400b**) of the designated output server is shared with either the output servers (**200a**, **200b**, **200c**, **200d**) (i.e., Yes at Step **S106**), the sharing working state judgment unit **315** acquires the order list of the output servers (**200a**, **200b**, **200c**, **200d**) sharing the output data storage unit (**400a**, **400b**) (Step **S107**). Then, the sharing working state judgment unit **315** initializes a numeral *j*, which represents a pointer to specify the output server (Step **S108**). The numeral *j* is an integer that satisfies with condition of  $0 < j \leq \text{the number of servers contained in the order list}$ .

[**0040**] Next, the sharing working state judgment unit **315** inquires the *j*th output server for the working state (Step **S109**). The sharing working state judgment unit **315** judges whether the inquired output server is working and the *i*th output data can be acquired from the data storage unit (**400a**, **400b**) storing the output data therein, based on the inquiry result or not (Step **S110**). When it is determined that the inquired output server is working and the *i*th output data can be acquired from the data storage unit (**400a**, **400b**) storing the output data therein (i.e., Yes at Step **S110**), the process proceeds to Step **S105**. On the other hand, when it is determined that the inquired output server is not working or the *i*th output data cannot be acquired from the data storage unit (**400a**, **400b**) storing the output data therein (i.e., No at Step **S110**), it is judged whether all the output servers registered in the order list have been inquired (Step **S111**).

[**0041**] When it is determined that all the output servers registered in the order list have been inquired, that is, it is determined that the numeral *j* reaches the predetermined number of servers contained in the order list (i.e., Yes at Step **S111**), the output setting unit **316** sets the *i*th output data being impossible to be printed (Step **S112**). On the other hand, when it is determined that all the output servers registered in the order list have not been inquired, (i.e., No at Step **S111**), the numeral *j* is incremented by one and processing from Step **S109** are repeated (Step **S113**).

[**0042**] After the processing at Step **S105** or Step **S112**, it is judged whether all pieces of output data present in the data list have been inquired or not (Step **S114**). When it is determined that all pieces of output data present in the data list have been inquired (i.e., Yes at Step **S114**), the display control unit **317** controls the display unit **302** in the display form to display a data list reflecting settings made by the output setting unit **316**, for each output data indicating possible or impossible to output. (Step **S115**). On the other hand, when it is determined that all pieces of output data present in the data list have not been inquired (i.e., No at Step **S114**), the numeral *i* is incre-

mented by one and the processing are repeated from Step S103 on the subsequent output data (Step S116).

**[0043]** In the output management device according to the embodiment as described above, even when the output server designated at the transmission of the output data is not working, if another output server sharing the output data storage unit is working, information indicating that the output data is possible to be printed can be displayed for the user. By sending a command to execute printing, the output data can be printed, so that decrease of the working rate of the entire printing system can be significantly suppressed.

**[0044]** It should be noted that the stored transmission order is information to be used for determining the order of designating the output servers (**200a**, **200b**, **200c**, **200d**) to alternatively perform output processing when the designated output server contained in the above-mentioned core information is not working. Furthermore, when the designated output server is not working at the time of the transmission of the output data, it is possible to select an alternative output server from among the output servers that execute printing processing based on the priority of the order list. Therefore, for example, it is possible to prioritize the output server having high processing capability, and design the entire system in consideration of arrangement of the MFP, and so on. Consequently, usability of the system management improves.

#### Alternative Embodiment

**[0045]** Next, an alternative embodiment of the present invention will be described below. FIG. 7 shows output management system according to this embodiment. In this embodiment, the output servers (**200a**, **200c**) are set so as to share the output data storage unit **400a**, and the output servers (**200b**, **200d**) are set so as to share the output data storage unit **400b**. That is, the output data storage unit **400b** is designated as a storage area of the data of the output server **200b**.

**[0046]** Here, as an example, it is assumed that the output servers (**200a**, **200c**) are not working and the output server **200b** is working. In this example, since the output server **200b** is working, information indicating that the output server is working is provided in response to the inquiry from the sharing working state judgment unit **315**. However, the doc **1** and the doc **3** are not stored in the output data storage unit **400b** as the storage area of the data of the output server **200b**, information indicating that these pieces of output data cannot be acquired is responded. On the other hand, the doc **2** can be acquired from the output data storage unit **400b**. As illustrated in FIG. 8A, the display control unit **317** displays the state where the doc **1** and the doc **3** are impossible to be printed and the doc **2** and the doc **4** are possible to be printed.

**[0047]** Furthermore, as another example, it is assumed that the output servers **200a** and **200c** are working and the output server **200b** is not working. In this example, the doc **1** and the doc **3** are set as possible to be printed. For the doc **2**, since the output server **200b** is not working, the output servers (**200a**, **200c**) are inquired in order. While the output server **200a** is working, data of the doc **2** is not present in the output data storage unit **400a** as the storage area of the data of the output server **200a**. Thus, information indicating that the output data of the doc **2** cannot be acquired is provided from the output servers (**200a**, **200c**).

**[0048]** As illustrated in FIG. 8B, the display control unit **317** displays a state where the doc **1**, the doc **3**, and the doc **4** are possible to be printed and the doc **2** is impossible to be printed.

**[0049]** In the alternative embodiment, even when share setting of the data storage area and the actual storage area of the data of the output server are different, it can be judged whether the output data can be acquired based on the actual data storage area or not. Accordingly, erroneous display concerning about output data being possible or impossible to be printed can be effectively prevented.

**[0050]** It should be noted that the output management device in the above-mentioned embodiments includes a control device such as a CPU, storage devices such as a read only memory (ROM) and a random access memory (RAM), external storage devices such as a hard disk drive (HDD) and a CD drive device, a display device such as a display unit, and input devices such as a keyboard and a mouse. The output management device in the above-mentioned embodiments has a hardware configuration using a common computer.

**[0051]** Computer programs to be executed in the output management device in the above-mentioned embodiments are provided by being recorded in a recording medium that can be read by a computer, such as a compact disc read only memory (CD-ROM), a flexible disk (FD), a CD recordable (CD-R), or a digital versatile disk (DVD), in an installable or executable file format.

**[0052]** The programs to be executed in the output management device in the above-mentioned embodiments may be configured to be provided by being stored on a computer connected to a network such as the Internet and being downloaded via the network. Alternatively, the programs to be executed in the output management device in the above-mentioned embodiments may be configured to be provided or distributed via a network such as the Internet.

**[0053]** The programs to be executed in the output management device in the above-mentioned embodiments may be configured to be provided by being incorporated in a read-only memory (ROM) or the like previously. The programs to be executed in the output management device in the above-mentioned embodiments have a module configuration including the above-mentioned parts. As an example of hardware, a central processing unit (CPU) (processor) loads the programs from the above-mentioned storage medium and executes the programs, so that the above-mentioned parts are loaded on a main storage device. With this, the above-mentioned parts are generated on the main storage device.

**[0054]** It should be noted that although the output management device is mounted on the MFP in the above-mentioned embodiments, the output management device can be applied to any image forming apparatuses such as a copying machine, a printer, a scanner device, and a facsimile device.

1. An output management device connected to at least one of output control devices that receive output data transmitted from a terminal and perform output processing of the output data, and at least one of a data storage devices connected to the output control device, comprising: an acquiring unit that acquires a data list as a list of the output data stored in either the data storage device;

a storage unit that stores therein sharing information indicating the output control devices sharing either the data storage device;

a first judgment unit that judges an working state of a first output control device designated as an output destination of the output data for each piece of the output data contained in the acquired data list;

a second judgment unit that judges the working state of each of the second output control devices, when it has

- been judged that the first output control device is not working and the data storage device is shared with the first output control device and second output control device, and
- a setting unit that sets the output data being possible to output when the first judgment unit has judged that the first output control device is working or the second judgment unit has judged that at least one of the second output control devices is working, and sets the output data being impossible to output when the second judgment unit has judged that all the second output control devices are not working.
2. The output management device set forth in claim 1, further comprising:
- an order storage unit that stores an order of performing the output processing in the output control devices, wherein the second judgment unit judges the working states of the second output control devices in accordance with the order of performing the output processing.
3. The output management device set forth in claim 1, further comprising:
- a display unit that displays the data list and receives selection of the data list by a user, and
- a display control unit that causes the display unit to display the output data having been set as possible to output in selectable manner and display the output data having been set as impossible to output in unselectable manner.
4. An output management system comprising:
- at least one of output control devices that receive output data transmitted from a terminal and perform output processing of the output data;
- at least one of a data storage devices connected to the output control device, and
- the output management device set forth in claim 1, connected to the output control device and the data storage device.
5. The output management system set forth in claim 4, wherein
- the first judgment unit and the second judgment unit specify the output data and inquire the output control devices for judgment,
- the output control devices determine whether the output data specified is able to be acquired from the data storage devices storing the output data therein or not and return a determination result upon having received inquiry for judgment from the first judgment unit or the second judgment unit, and
- the setting unit sets the output data being impossible to output when the determination result indicates that the output data is impossible to be acquired, even if the first judgment unit has judged that the first output control device is working or the second judgment unit has judged that at least one of the second output control devices is working.
6. The output management system set forth in claim 4, wherein the output management device further includes:
- an order storage unit that stores an order of performing the output processing in the output control devices, wherein the second judgment unit judges the working states of the second output control devices in accordance with the order of performing the output processing.
7. The output management system set forth in claim 4, wherein the output management device further includes:
- a display unit that displays the data list and receives selection of the data list by a user, and
- a display control unit that causes the display unit to display the output data having been set as possible to output in selectable manner and display the output data having been set as impossible to output in unselectable manner.
8. An output management method of, an output management device connected to at least one of output control devices that receive output data transmitted from a terminal and perform output processing of the output data and at least one of a data storage devices connected to the output control device, comprising:
- acquiring a data list as a list of the output data stored in either the data storage device;
- storing sharing information indicating the output control devices sharing either the data storage device; first judging an working state of a first output control device designated as an output destination of the output data for each piece of the output data contained in the acquired data list;
- second judging the working state of each of the second output control devices, when it has been judged that the first output control device is not working and the data storage device is shared with the first output control device and second output control device, and
- setting the output data being possible to output when the first judgment unit has judged that the first output control device is working or the second judgment unit has judged that at least one of the second output control devices is working, and sets the output data being impossible to output when the second judgment unit has judged that all the second output control devices are not working.
9. The output management method set forth in claim 8, further comprising:
- order storing an order of performing the output processing in the output control devices,
- wherein the second judging judges the working states of the second output control devices in accordance with the order of performing the output processing.
10. The output management method set forth in claim 8, further comprising:
- displaying the data list on a display unit and receiving selection of the data list by a user, and
- display controlling to cause the display unit to display the output data having been set as possible to output in selectable manner and display the output data having been set as impossible to output in unselectable manner.